

Dear Deacon Brothers,

Since 2018 (and since 2014 as a Yokefellow), I've had the privilege to serve our Lord Jesus Christ and Immanuel Baptist Church alongside this body of deacons whom I admire and respect. Immanuel is only the second church I have called home, having transferred here in 2011 from the church of my childhood in Conway, AR. My two children, ages 4 and 2, are fourth generation Immanuel members. Their great grandparents were Buddy and Peggy Sutton, their grandparents are Dan and Becky [REDACTED] and their mother is Katie [REDACTED] Choate (my wife). They share Immanuel with a host of aunts, uncles, cousins, and beloved friends. Katie and I are Sunday School teachers to 4-year-olds and active volunteers at Immanuel.

Our family recently suffered a terrible heartbreak when [REDACTED] was sexually assaulted on Immanuel's campus by an adult volunteer leader who also sent him nude photos of herself using the Snap Chat app. She was approximately 23 years old, and [REDACTED] was fifteen.

I love Immanuel dearly, and the safety of our children is my top priority. In that spirit, I share with you the following facts with the earnest prayer that, while they are heartbreaking and difficult, the knowledge will enable us to better serve Christ and the children of Immanuel as we are called to and must do.

My plea is that you listen with an open heart. I am not trying to give you my opinions but rather to give facts because, as deacons, we have a right and responsibility to know.

The facts below are hard to read and, in some cases, may be hard to believe (or certainly undesirable to believe). However, each can be readily corroborated by at least one witness (other than me) before this deacon body and/or with written and verifiable evidence. The facts below contain references to the allegations against Patrick Miller. The alleged conduct of Patrick Miller against children at Immanuel is detailed in publicly available court records as well as in the December 8, 2023, letter from Joseph Gates to the deacons and other Immanuel members (the "Miller Allegations"). While the Miller Allegations are separate from the sexual assault of my nephew, they provide important context.

- 2014: At the request of Traci Hogue (then Immanuel Children's Minister) Katie [REDACTED] Choate drafted comprehensive "Safe Sanctuary" policies designed to protect children at Immanuel. Choate is an attorney and former partner at the Friday Law Firm. She is also a former prosecutor with experience prosecuting child sex crimes. In addition, she served as General Counsel for a multi-state developmental pre-school and drafted and implemented child safety policies for their campuses. She drafted the Safe Sanctuary policies in collaboration with another partner at the Friday Law Firm who is a renowned expert in church law and in developing effective child safety policies for churches in-step with applicable Arkansas law (the "Friday Firm Church Law Expert"). The Safe Sanctuary policies included, among other directives, a rule that no individual caregiver would be allowed to be alone with any child at any time (unless the adult was the parent, guardian, or other authorized relative of the child in question). The Safe Sanctuary policies were presented to Immanuel staff but never adopted. As shown

below, had the policies been adopted and followed, neither the Miller Allegations nor the sexual assault of [REDACTED] could have occurred.

- 2015: The Miller Allegations occurred on Immanuel's campus. Conduct of the Miller Allegations occurred when Miller was alone with individual children which would not have been allowed under the Safe Sanctuary policies provided to the church in 2014.
- January 2016: Former lead pastor Dr. Gary Hollingsworth accepted a position in South Carolina.
- December 2016: Dr. Steven Smith accepted a position with Immanuel as lead pastor.
- January 2017: Lindsay Venters (former Immanuel Children's Minister) contacted Katie [REDACTED] Choate about the need for policies to protect children. Venters and Choate discussed the Safe Sanctuary policies and collaborated on certain updates. The Safe Sanctuary policies were never adopted.
- April 24, 2018: The Arkansas Department of Human Services hotline received a report regarding the Miller Allegations with respect to Victim 1.
- December 26, 2018: Patrick Miller was arrested regarding Victim 1 and charged with felony Sexual Assault in the Second Degree for conduct with a minor under 14 years-of-age. That evening, the [REDACTED] family happened upon a news report of the arrest. Dan [REDACTED] telephoned Dr. Doug Pigg to alert him and Dr. Steven Smith of Patrick Miller's arrest. Dr. Pigg responded that they knew all about it and that he was busy having dinner with his family.
- April 24, 2019: Katie [REDACTED] Choate updated Lindsay Venters about a fee waiver on the Child Maltreatment Registry (one of the registries that the Safe Sanctuary policies suggests Immanuel checks, in addition to background checks, for all volunteers who work with children). Cost had been one of the reasons cited by Immanuel staff for not adopting the Safe Sanctuary policies. Venters told Choate she would pass on the information to Doug Pigg and Mark Carter. Choate updated the Safe Sanctuary policies with current information about the Child Maltreatment Registry check and provided the updated version to Venters. The Safe Sanctuary policies were never adopted.
- July 2019: Katie [REDACTED] Choate learned that Traci Hogue and Phil Spigner were subpoenaed to testify in the pending criminal case against Patrick Miller in their capacities as Immanuel employees. Choate, then no longer with the Friday Law Firm, contacted Bob Beach (who was/is an attorney and partner with the Friday Law Firm) to engage his partner the Friday Firm Church Law Expert (mentioned above regarding the Safe Sanctuary policies drafted in 2014).
- July 2019: Katie [REDACTED] Choate, Bob Beach, Doug Pigg, and Mark Hodge met with the Friday Firm Church Law Expert at the Friday Law Firm offices and discussed the Miller Allegations regarding Victim 1 and the pending criminal case against Miller. Doug Pigg said that policies are needed at Immanuel and asked who can draft them. The Friday Firm Church Law Expert reminded Pigg of the Safe Sanctuary policies that have been in Immanuel staff's possession since 2014. Doug Pigg said he would call Choate the following week to discuss the Safe Sanctuary policies but never did so. The Safe Sanctuary policies were never adopted.
- August 2020: [REDACTED] parents were shocked and disgusted to find highly inappropriate romantic text messages between [REDACTED] and [REDACTED] on [REDACTED] [REDACTED] laptop that was connected to his cell phone. ([REDACTED] was a highly active volunteer youth leader for Immanuel who led in numerous areas with youth and children.

She was a Praise Team leader and sang in the choir. She led Disciple Now and was featured on Immanuel's Instagram post about D-Now weekend. She chaperoned youth at the JoyWorks and PraiseWorks camps at Ouachita Baptist University. She went with Immanuel to Camp Siloam as a youth chaperone. She was also active in VBS leadership working with children, and she worked in preschool ministry. [REDACTED] also was a babysitter for Dr. Steven and Ashley Smith's children and reportedly ran errands for the family and even lived at their house for a period. Meanwhile, [REDACTED] volunteered as a musician for the Praise Team and worked under [REDACTED] leadership in her capacity as a volunteer Praise Team youth leader.)

- o The text messages between [REDACTED] clearly indicated that a romantic relationship existed between the two and that they each believed they were in love. [REDACTED] was an approximately 23-year-old adult, and [REDACTED] was a 15-year-old child.
- August 2020 through January 2021: After discovering the text messages, [REDACTED] parents confronted [REDACTED] and told her to have no more contact with [REDACTED].
  - o [REDACTED] told two Immanuel youth interns about her relationship with [REDACTED] that she and [REDACTED] were in love, and that she was very upset that his parents would no longer allow her to talk to him. The youth interns recognized that the relationship was inappropriate and reported what [REDACTED] had said to Canaan Chapman. Chapman then reported what he had been told to Steven Smith and Doug Pigg.
  - o Steven Smith and [REDACTED] parents began a series of meetings and discussions in which they discussed the inappropriate romantic relationship between [REDACTED] and the content of the text messages between the two. Steven Smith told [REDACTED] parents that it would be in [REDACTED] best interest for word of this not to get out and that they should "keep a tight circle around" it.
  - o [REDACTED] were questioned independently. Both said that they were in love but denied that anything physical/sexual had occurred.
  - o Steven Smith told [REDACTED] parents that [REDACTED] would no longer be allowed to work with Immanuel youth and that she would be required to undergo counseling.
  - o At this time, Steven Smith had full knowledge of the Miller Allegations up to January 2021 and the pending felony criminal case against Patrick Miller in which Traci Hogue and Phil Spigner, members of his staff, had been subpoenaed to testify. It was fresh in his mind that alleged sexual abuse of children had occurred on Immanuel's campus in recent years. Despite his knowledge of the Miller Allegations to January 2021, his knowledge of a highly inappropriate romantic relationship between [REDACTED] (an adult) and [REDACTED] (a 15-year-old child), and his assurance to [REDACTED] parents that [REDACTED] would no longer be allowed to work with Immanuel youth, Steven Smith did not report the incident to the Arkansas Department of Human Services nor did he permanently prevent [REDACTED] from working with Immanuel youth. Instead, he essentially suspended her for a short period of time. Afterwards, she was allowed to resume the full youth leadership activities and privileges that she had always had. Meanwhile, my family learned that, rather than requiring [REDACTED] to undergo counseling, Steven Smith had instead assigned [REDACTED] an "accountability partner" who was Smith's

own wife Ashley who is not a professional counselor. (As stated above, Steven and Ashley Smith were both personally close to [REDACTED] and clearly unable to approach her counseling or accountability with the necessary neutrality and objectivity.) Finally, despite Steven Smith's knowledge of the Miller Allegations up to January 2021 and the inappropriate adult/child romantic relationship involving [REDACTED], Smith did not enact the Safe Sanctuary policies or, indeed, any policies for the protection of Immanuel children.

- o [REDACTED] came to realize that his relationship with [REDACTED] was inappropriate and no longer wished to be around her. It was painful and confusing when he soon saw that [REDACTED] had been fully reinstated to all of her former volunteer leadership duties, including on Praise Team where he served as a musician. He felt very uncomfortable around [REDACTED] at one time suffering a panic attack. To avoid encountering [REDACTED] stopped participating at Immanuel and instead joined Praise Teams at other local churches who needed musicians. In other words, [REDACTED] got to stay at Immanuel as if nothing had happened, and [REDACTED] felt he needed to leave the church. This was incredibly painful for [REDACTED] and my family.
- January 20, 2022: Patrick Miller entered a negotiated guilty plea in his criminal trial that reduced his original charge of felony Sexual Assault in the Second Degree for conduct with a minor under 14 years-of-age, down to a guilty plea of misdemeanor Harassment.
- May 24, 2022: The Southern Baptist Convention had just released a report from an independent investigation into sexual abuse and cover ups in the SBC. On the heels of that SBC report, Steven Smith wrote an email to the Immanuel congregation on May 24, 2022. A copy of Steven Smith's May 24, 2022, email to the congregation is attached as "Attachment 1" to this letter.
  - o As shown on Attachment 1, despite his knowledge of the Miller Allegations through May 2022 (including Patrick Miller's negotiated guilty plea of Harassment), despite his knowledge of the inappropriate adult/child romantic relationship involving [REDACTED] and despite his failing to implement the Safe Sanctuary policies (or any policies to protect children at Immanuel), Steven Smith falsely told the congregation: "[W]e have had, for many years, protocols in place that by God's grace, have proven effective in the prevention of abuse."
    - Despite Steven's Smith's full knowledge that abuse had in fact occurred and that no policies had been in place, he lied to the Immanuel congregation on both points.
- July 13, 2022: The family of Victim 2 in the Miller Allegations filed a police report against Patrick Miller with the Little Rock Police Department, alleging Sexual Assault in the Second Degree.
- August 2023 and Immediately Following: [REDACTED] was attending an Immanuel music rehearsal, having been asked to play in the band one Sunday at Immanuel. He contacted his parents and told them that [REDACTED] was also at this rehearsal (even though she herself was not rehearsing) and that he had seen her acting inappropriately with a young teenage boy there. He told his parents that what he had seen her doing with the young teenage boy reminded him of how she had behaved with him when he was fifteen. He told his parents that he was concerned that she was doing the same thing with this young boy that she had done with him, and that action should be taken to prevent it.

- [REDACTED] father, along with Katie [REDACTED] Choate, reported what [REDACTED] saw [REDACTED] doing with the young boy and [REDACTED] concerns, both to the young boy's parents and to Dr. Steven Smith.
- The young boy's parents reportedly told Dr. Smith that they did not believe that an inappropriate physical relationship was taking place between [REDACTED] and their son. However, the young boy's mother knew [REDACTED] and was concerned and arranged for [REDACTED] to see an independent professional counselor which [REDACTED] did. (Contrast this with Dr. Smith's assigning [REDACTED] his own wife, who was not independent or a professional counselor, as an "accountability partner" in 2020).
- Following [REDACTED] meeting with the independent professional counselor, [REDACTED] confessed to Dr. Smith that, although she had denied it in 2020, there had been a physical relationship between [REDACTED] in 2020 and that sexual acts had occurred at Immanuel. She described the relationship as having been more than kissing but less than intercourse. She claimed that [REDACTED] was 16 years old at the time of the sexual activity.
  - The sexual acts between the adult and child, as corroborated by both, took place at Immanuel during at least one one-on-one Praise Team meeting between the two that was called by [REDACTED] as a Praise Team leader, she had the authority to call a meeting with [REDACTED]. Again, had the Safe Sanctuary policies been adopted and followed, [REDACTED] would not have been allowed to be alone for meetings.
- Dr. Smith then called for a meeting with [REDACTED] parents and told them that [REDACTED] had admitted to a physical relationship with [REDACTED]. They were devastated at the news.
- [REDACTED] parents spoke with [REDACTED] and he confirmed that he and [REDACTED] did have a sexual relationship in 2020 that began when he was fifteen. He also stated that [REDACTED] had sent him numerous nude photos of herself using the Snap Chat app when he was fifteen years old. (Snap Chat was used because the app automatically deletes sent/received photos after a certain time. This makes it harder for parents or anyone else to know that they ever existed.). [REDACTED] told his parents that [REDACTED] would get drunk and send him the nude Snap Chat photos. [REDACTED] parents immediately told Dr. Smith that [REDACTED] had confirmed that the physical relationship occurred, and began when he was fifteen, that [REDACTED] had sent [REDACTED] explicit photos of herself via Snap Chat when he was fifteen.
- [REDACTED] was barred from further volunteer activities at Immanuel and left the church.
- Late August / Early September 2023: After learning that word was spreading about the physical relationship between [REDACTED] Dr. Smith told Immanuel staff the details about [REDACTED] including that a physical relationship had existed between them in 2020. As reported by several staff members, the staff urged Dr. Smith to alert the Immanuel congregation of the details so that parents could talk with their children. [REDACTED] had been a volunteer leader at Immanuel for several years, and many young teenage boys had been exposed to her during that time.
  - According to several staff members, Dr. Smith at first refused to alert the congregation. At staff's insistence, however, he reluctantly stated that if he chose to tell the congregation, he would do so at the October business meeting. The

staff, however, told Dr. Smith that the congregation must be told and that they must be told sooner than October. Again, at the staff's insistence, Dr. Smith reluctantly agreed to tell the church and planned to do so at an in-person meeting which he called by an email to the congregation. However, severe weather caused a power outage at the church, and the meeting was canceled.

- September 7, 2023: Dr. Smith emailed the entire Immanuel congregation, and a copy of the September 7, 2023, email is attached to this letter as "Attachment 2". Even though it concerned the gravely serious issue of child sexual assault occurring at Immanuel, the email in Attachment 2 contained numerous knowingly false and/or misleading statements to the congregation. A few examples are below:
  - In Paragraph 3 of Attachment 2, Dr. Smith stated that it was reported to him that a 23-year-old volunteer in student ministry "had an inappropriate texting relationship with one of our high school IBC students". While this quoted language is technically true, Dr. Smith intentionally omitted details of the relationship to mislead the congregation into believing that it was less than it really was. Despite his having full knowledge, Dr. Smith did not disclose that the relationship was romantic and the two claimed to be in love, or that she had sent nude photos of herself to him.
  - In Paragraph 3 of Attachment 2, Dr. Smith then stated, "We removed her from helping in the student ministry..." This quoted statement is a half-truth that Dr. Smith told to intentionally mislead the Immanuel congregation. Clearly, the average person with no independent knowledge of the facts would interpret "We removed her from helping in the student ministry" to mean that [REDACTED] was permanently removed from working with Immanuel students. However, as discussed above, Dr. Smith only briefly suspended her from working with youth. Dr. Smith did not want the congregation to know the full truth, namely that in 2020, despite his full knowledge of the Miller Allegations and a highly inappropriate romantic relationship between [REDACTED] and a 15-year-old child, Dr. Smith negligently allowed [REDACTED] to continue to be a volunteer leader to teenage boys, needlessly exposing numerous other potential victims. While the details of the sexual relationship and nude photos did not emerge until 2023, Dr. Smith's knowledge of the romantic relationship alone in 2020 was more than enough to warrant [REDACTED] permanent removal from working with youth. Dr. Smith's intentional failure to tell the full truth helped to temporarily hide his own mistakes in handling the situation in 2020, but it also critically denied parents of exposed teenage boys the opportunity to talk to their children and learn if they too had been victims.
  - In Paragraph 4 of Attachment 2, Dr. Smith stated that upon learning of physical contact between [REDACTED] he "reported the matter to the police... [and] was told by the police that this would not be a criminal matter since the level of physical contact did not rise to the level of criminal assault or abuse". It is unclear precisely to whom Dr. Smith made this described report. However, Courtney Reissig reported that she separately asked Dr. Smith what facts he included in his report and realized from his response that Dr. Smith had omitted critical details. For example, Dr. Smith did not report the age of the victim (15), that [REDACTED] had sent nude photos of herself to the fifteen-year-old victim, or that

██████ was a volunteer leader in a position of authority over the victim. Reissig relayed that she was so disturbed by the inadequacy of Dr. Smith's report that she herself called the Arkansas Department of Human Services (DHS) Hotline and gave her own report that did include all of the critical facts. Reissig said that she made her report two times to make absolutely sure that DHS had received the facts. She then informed Dr. Smith that she had made these supplemental reports to DHS.

- In Paragraph 6 of Attachment 2, Dr. Smith stated, "Our congregation has adopted the MinistrySafe protocols for all of our programs and services for minors." This is an outright lie and verifiably so. As of September 7, 2023, the congregation of Immanuel had not adopted any protocols for the protection of minors, let alone the specific "MinistrySafe"-branded protocols that are developed and marketed by the MinistrySafe organization ([www.ministrysafe.com](http://www.ministrysafe.com)).
- September 2023: Numerous staff members privately reported to our family that they had attempted to speak out about Dr. Smith's false statements and failures to report critical information to the congregation about both ██████ and Miller but were warned by Dr. Smith and/or Dr. Pigg that they could be fired for doing so.
  - Former staff members Traci Hogue and Danny Hinton came forward and reported that they found Dr. Smith to be generally dishonest in their interactions with him, and the dishonesty was not limited to matters of child sexual abuse. Both have reported that they resigned from Immanuel, at least in part, due to the untrustworthiness of Dr. Smith. Courtney Reissig, a published Christian author, seminary board member, and national speaker at Christian conferences, resigned from Immanuel because of Dr. Smith's dishonesty and his gross mishandling of the abuse of ██████.
- September 10, 2023: An open meeting between Dr. Smith and church members was held in the choir room. Several members stated that an investigative committee should be formed to determine the facts surrounding the abuse allegations so that the congregation could be fully informed.
- September / October 2023: Instead of the requested investigative, fact-finding committee, a Policy Review Committee was formed, consisting of deacons and church members. Although the Committee's mission was to recommend policies and procedures to protect Immanuel children, Dr. Smith arranged it such that the Committee was not allowed to even be told about, let alone discuss or consider, the facts of the Miller or ██████ abuse cases. For example, in the November 2023 Deacons' Meeting, Chuck Brown, Chair of the Policy Review Committee, stated that he had no knowledge of the relationship between ██████ being anything other than an inappropriate texting relationship. He knew no details whatsoever about a sexual relationship or nude photos. Instead, he and the Committee were only allowed to "look forward". This had two critical effects: (1) the Committee was not allowed to use history, positive or negative, as guidance to make wise and informed decisions about how best to protect Immanuel children in the future; and (2) importantly for Dr. Smith, the Committee was not allowed to learn of past mistakes or wrongdoing on his part.
  - October 8, 2023: Dr. Smith announced to the congregation during church services that he had created a "Pastoral Advisory Committee" who would work with him in making key decisions affecting the church. He took care to state that

the Committee was "advisory and not supervisory". The Committee consists solely of trustees and deacons who have supported him entirely without question or waiver.

- November to December 2023: More and more Immanuel members learned the truth about Miller and [REDACTED] along with Dr. Smith's efforts to keep critical information from church membership. Anger and unrest were growing daily, and numerous members wrote letters and emails to Dr. Smith and the deacon body expressing anger, frustration, and confusion. Under pressure, Steven Smith attempted to portray himself as the good shepherd of Immanuel by suddenly pushing for the development and implementation of safety policies as quickly as possible. Please note that the Safe Sanctuary policies have been in possession of church staff since 2014 and, if adopted and followed, would have prevented both the Miller Allegations and the abuse of [REDACTED]. At all times since Dr. Smith joined Immanuel, he has been aware of abuse of children having taken place and of the unadopted Safe Sanctuary policies. First, he was aware of the Miller Allegations, and then he was aware of the abuse of [REDACTED]. At no point in almost 7 years since his joining Immanuel, did he make the slightest effort to enact policies to protect children. That is, not until he was under pressure and concerned for his job security in November and December of 2023.
  - November 2023: Without the Finance Committee's prior knowledge or approval, Dr. Smith hired attorney Travis Story for the stated purpose of drafting policies for child safety at Immanuel. Ironically and disgustingly, Travis Story is a child pornography defense lawyer. Story defended Josh Duggar in Duggar's child pornography trial and attempted to get Duggar back on the streets and able to continue to grievously offend against children. (<https://www.usatoday.com/story/entertainment/celebrities/2021/04/29/josh-duggar-arrested-feds-days-after-wife-pregnancy-announcement/7403586002/>).
    - The Director of the Department of Justice's High Technology Investigative Unit testified in the Duggar trial that Duggar's computer contained over 100 images and videos of children and infants that were some of the worst he had seen in his entire career. (<https://people.com/tv/josh-duggar-trial-computer-expert-explains-forensic-analysis-office-computer/>).
    - Despite attorney Travis Story's attempt to help him escape justice, Duggar was sentenced to federal prison for his crimes. This bears repeating: Dr. Smith hired a child pornography defense lawyer to represent God's church of Immanuel.
  - November 15, 2023: Mark Carter emailed all members of the Finance Committee in a desperate attempt to get them to approve payment of a \$10,000 charge to attorney Travis Story. Because the Finance Committee members had not previously been informed of Story's hiring or previously approved any payments to him, the email vote failed. Only then was it disclosed to the Finance Committee that the \$10,000 charge was Story's requested retainer and that Story had already been working and \$8,000 in legal bills had already been incurred. As Story had already completed work under Dr. Smith's direction, and the money was owed, the Finance Committee had no choice but to approve the payment. Travis Story, child pornography defense lawyer, was paid \$8,000 by Immanuel Baptist Church using funds from member tithes and offerings made to the Lord.



- o December 10, 2023: At the December regularly scheduled Deacons' Meeting, the deacons voted to hold a specially called deacons' meeting on December 17 to discuss the facts surrounding the Miller allegations and the abuse of [REDACTED]
- o December 12, 2023: The trustees and one trustee's wife called a special meeting of Immanuel staff and told them that if they do not support the pastor, they need to look for other jobs. The trustees and trustee's wife were fully aware of the facts contained in this letter and that a number of staff members morally object to Dr. Smith's behavior. Nevertheless, the group decided to threaten the staff's jobs.

As explained in this letter, sadly Dr. Steven Smith has proven himself to be untruthful and untrustworthy. He has failed to take appropriate action to protect Immanuel children, he has knowingly lied to and misled the Immanuel congregation, and he has concealed key information from them that concerned the safety of their children and families. For all of these reasons, he is unfit to serve as lead pastor of Immanuel Baptist Church, and he should resign immediately. Then we can begin the important work of restoring our church to serving Christ, standing for truth, protecting our children, and supporting our families.

Sincerely,

David Choate

**“Attachment 1”**

Dr. Smith's May 25, 2022, Email to Immanuel Congregation

May 25, 2022 at 8:26 AM

writing to be clear about three things as your pastor.

First, we stand in brokenness with our sister churches across the world, we grieve what has happened, and lament. Second, we want to make clear that we will stand with the abused to provide a church where people can heal and find shelter.

Finally, as many of you know we have had, for many years, protocols in place that, by God's grace, have proven effective in the prevention of abuse. However, there is no system that cannot be made better. Toward that end I am appointing a team to evaluate our processes, and bring recommendations to make our prevention and safety measures as effective as possible.

If you have further questions, please email me. I plan to be at the SBC next month to learn more. These are dark days, but God is sovereign and our mission from this hill is still clear.

Onward,

Steven Smith

SERMONS

**“Attachment 2”**  
Dr. Smith’s September 7, 2023, Email to the Immanuel Congregation

